

LUGGAGE SHIPPING OPTIONS



What is a Luggage Shipping Service:

A luggage shipping service is an alternative to checking bags when traveling by air. Your bags will be picked up from your house and shipped to your destination, usually via FedEx, UPS, or DHL.



The Pros of using a Luggage Shipping Service:

A luggage shipping service will deliver your baggage directly to the requested destination. Since you won't be checking any bags on your flight, this allows you to:

- Spend less time at the airport by skipping the baggage pickup at your destination
- Use public transportation to reach your hotel instead of transporting your heavy bags in a cab or other car service.
- Possibly travel with items that are on the TSA Prohibited Items List (<https://www.tsa.gov/travel/security-screening/prohibited-items>)

If you are traveling with baggage that is considered overweight by an airline, it may be less expensive to ship your luggage than to check it with your airline. Some airlines issue charges for overweight luggage, while luggage shipping services usually have several different size and weight classes.



The Cons of using a Luggage Shipping Service:

In most cases, shipping your luggage is more expensive than checking it with your airline. To get the best deal on shipping your luggage, you must ship it several days in advance.



The Difference Between Using a Luggage Shipping Service and Shipping with FedEx, UPS, or DHL:

Luggage shipping services use FedEx, UPS, and DHL to ship you luggage. Cutting out the middle man and shipping directly with one of these services can save you money if you are willing to ship your luggage days, sometimes even a week, in advance. However, luggage shipping services may provide offerings outside of what FedEx, UPS or DHL supply.

Some of the services a luggage shipping service include:

- **Guaranteed on-time delivery**
- **Delivery Monitoring**

DISCLAIMER:

This is meant to be a general guideline of competitive services and prices. It is not meant to be used as a means of obtaining a price quote for luggage shipping services. For price quotes and service options, please contact the luggage shipping service directly.

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Names of Shipping Services and Contact Information:

| SERVICE | WEBSITE | PHONE # |
|-------------------------------------|---|--|
| Baggage Quest | http://www.baggagequest.com/ | US Toll Free: 1-866-289-9664 UK Toll Free: +44 (0) 203-375-4769 All Others: +1 617-482-1100 Fax: +1 617-482-1194 |
| Luggage Forward | https://www.luggageforward.com/ | US Toll Free: 1-866-416-7447 UK Toll Free: +44 (0) 203-375-4769 Italy: +39 06 97629508 France: +33 1 76 54 28 07 All Others: +1 617-482-1100 Fax: +1 617-482-1194 |
| Luggage Free | https://www.luggagefree.com/ | US Toll Free: 1-800-361-6871 International: +1-212-453-1579 |
| Sports Express / Virtual Bellhop | http://www.sportsexpress.com/ | US Toll Free: 1-866-416-7447 Worldwide: +1 617-482-1100 Fax: +1 617-482-1194 |
| The Luggage Club | http://www.theluggageclub.com/ | US Toll Free: +1 866-289-9664 UK Toll Free: +44 (0) 203-375-4769 All Others: +1 617-482-1100 Fax: +1 617-482-1194 |
| FedEx | http://www.fedex.com/us/ | US Customer Service: 1-800-463-3339 |
| UPS | https://www.ups.com/ | US Toll Free: 1-800-742-5877 |
| USPS | https://www.usps.com/ | US Customer Service: 1-800-275-8777 |
| DHL | http://www.dhl.com/en.html | US Customer Service: 1-800-225-5345 |

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Some Important Points to Remember when Shipping Luggage:

- Weigh your luggage before you ship it. Some luggage shipping services have weight limits for different types of bags (duffel bag, roller bag, hard cases bags). Also, measure the length, width, and height of your bag to find its linear dimensions. Compare this with the luggage shipping service's size limits.
- Read through your luggage shipping service's insurance policy. If something happens to your baggage, you need to know your options. For example, some services will pay for clothing rentals, or even reimburse you if you buy new clothes.
 - Always call your hotel in advance! Let them know your luggage will arrive early. In most cases, the hotel will be happy to store the luggage until you arrive. But in some cases, storage charges may apply. Also, if the hotel is not aware of the delivery, they may turn away the package.
 - *If you are shipping to the Hilton Anaheim, it will go to the FedEx office in the main lobby. This location has a receiving fee based on the weight (ranging from \$10-\$25). Shipments can be held for up to 5 days.*



Sample Price Comparison Chart for Large Bag (up to 65 lbs.)

| Large Bag (up to 65 lbs.) Shipped from New York to Anaheim (Round Trip) | | | | | | | |
|---|-----------|----------|------------|-----------|-----------|------------|--------------|
| SERVICE | OVERNIGHT | TWO DAYS | THREE DAYS | FOUR DAYS | FIVE DAYS | SEVEN DAYS | PRICE PER LB |
| Baggage Quest | \$498.34 | \$398.04 | \$288.56 | \$156.42 | n/a | n/a | \$2.03 |
| Luggage Forward | \$594.00 | \$548.00 | \$422.00 | n/a | \$260.00 | \$244.00 | n/a |
| Luggage Free* | \$712.42 | \$540.00 | \$465.74 | n/a | \$338.66 | n/a | \$4.53 |
| Sports Express / Virtual Bellhop** | \$785.34 | \$608.46 | \$482.68 | n/a | n/a | n/a | \$1.27 |
| The Luggage Club | \$819.00 | \$631.26 | n/a | n/a | \$254.56 | \$254.56 | \$3.76 |
| FedEx | \$633.72 | \$491.64 | \$394.22 | \$102.24 | n/a | n/a | \$1.57 |
| UPS | \$669.36 | \$559.92 | \$386.08 | \$143.22 | n/a | n/a | \$2.20 |
| USPS | \$216.36 | \$92.54 | n/a | n/a | n/a | \$49.71 | \$0.76 |
| DHL | \$647.14 | \$540.02 | n/a | n/a | n/a | \$110.14 | \$1.69 |

*Includes 15% fuel surcharge and standard \$40 pick up fee, subject to \$2.00 per mile charge outside standard pickup areas.
 **Weight limit of 60 lbs. (Sports Express and Virtual Bellhop are partner companies and offer the same prices.)
 If a price is n/a, a price quote for that time frame is not available.

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Sample Price Comparison Chart for Small Bags (up to 25 lbs.)

| Small Bag (up to 25 lbs.) Shipped from New York to Anaheim (Round Trip) | | | | | | | |
|---|-----------|----------|------------|-----------|-----------|------------|--------------|
| SERVICE | OVERNIGHT | TWO DAYS | THREE DAYS | FOUR DAYS | FIVE DAYS | SEVEN DAYS | PRICE PER LB |
| Baggage Quest* | \$298.30 | \$232.98 | \$176.66 | \$119.08 | n/a | n/a | \$3.04 |
| Luggage Forward | \$312.00 | \$276.00 | \$218.00 | n/a | \$168.00 | \$157.00 | n/a |
| Luggage Free** | \$318.62 | \$252.50 | \$237.50 | n/a | \$174.84 | n/a | \$6.50 |
| Sports Express / Virtual Bellhop*** | \$428.48 | \$319.24 | \$253.44 | n/a | n/a | n/a | \$9.11 |
| The Luggage Club | \$360.80 | \$272.38 | n/a | n/a | \$164.48 | n/a | \$7.12 |
| FedEx | \$310.12 | \$227.82 | \$94.74 | \$54.90 | n/a | n/a | \$2.20 |
| UPS | \$330.28 | \$260.62 | \$178.60 | \$82.82 | n/a | n/a | \$3.31 |
| USPS | \$90.94 | \$40.48 | n/a | n/a | n/a | \$27.43 | \$1.10 |
| DHL | \$304.86 | \$236.74 | n/a | n/a | n/a | \$53.56 | \$2.14 |

*Pricing subject to additional charges, not all inclusive.

**Includes 15% fuel surcharge & standard \$40 pick up fee, subject to \$2.00 per mile charge outside standard pickup areas.

***Sports Express and Virtual Bellhop are partner companies and offer the same prices.

If a price is n/a, a price quote for that timeframe is not available.

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